

Dear learner,

Congratulations on successfully completing your recent ILM programme. ILM sets the benchmark for great leadership, management and coaching, and I know how much hard work and dedication you must have put in to secure a pass.

You will notice that your enclosed ILM certificate includes the crest of The City and Guilds of London Institute (CGLI). This is because the Institute of Leadership & Management recently separated into two distinct organisations. On 7 January 2016, the ILM qualifications and assessment arm transferred to become part of City & Guilds Group, while its membership and research activities continue to operate independently as a Professional Body.

Please let me reassure you there has been no change to your qualification or training programme. All ILM qualifications have continued to be taught, assessed and marked in the same way and to our exacting ILM standards.

The only difference is a slight change to the design of the enclosed ILM certificate to indicate that your ILM qualification has been awarded by The City and Guilds of London Institute (CGLI), a global leader in skills development with over 130 years heritage recognising and accrediting professional learning.

I would like to thank you for choosing to study through ILM, and to once again say well done for achieving the high standards required. The enclosed ILM certificate affirms that you have the blend of practical skills, knowledge and awareness to make a real difference in the workplace, which is why the ILM brand is so well known and respected among employers across all industries. I know just how valuable this certificate will be to you, and I sincerely hope that we can continue to help you learn, grow and develop as a leader, manager and coach in future.

Kindest regards

John Yates



Group Director, ILM





Level 3 NVQ Certificate in Management

501/0624/7

Is awarded to

Mayling Cuesta

Awarded by
The City and Guilds
of London Institute



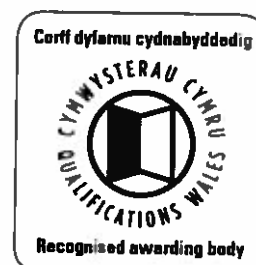
Awarded 03 February 2016

Chris Jones
Director-General
The City and Guilds of London Institute

John Yates
Group Director
ILM

Regulated by
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For more information see <http://register.ofqual.gov.uk>



CERTIFICATE OF UNIT CREDIT TOWARDS

Level 3 NVQ Certificate in Management

is awarded to
Mayling Cuesta

who was successful in the following 7 modules

Level 2 Develop Working Relationships with Colleagues (3 credits)	H/600/9660	Pass
Level 2 Participate in Meetings (2 credits)	H/600/9688	Pass
Level 3 Manage Own Professional Development within an Organisation (4 credits)	L/600/9586	Pass
Level 3 Set Objectives and Provide Support for Team Members (5 credits)	M/600/9600	Pass
Level 3 Plan, Allocate and Monitor Work of a Team (5 credits)	Y/600/9669	Pass
Level 3 Manage Conflict in a Team (3 credits)	R/600/9685	Pass
Level 4 Manage Risk in own Area of Responsibility (4 credits)	L/600/9619	Pass

Awarded by
**The City and Guilds
of London Institute**



Awarded 03 February 2016

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Director-General
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